



Affordable Warmth Partnership National Indicator 187 Delivery Plan

Kaye Welfare
Severn Wye Energy Agency
Chair Affordable Warmth Partnership

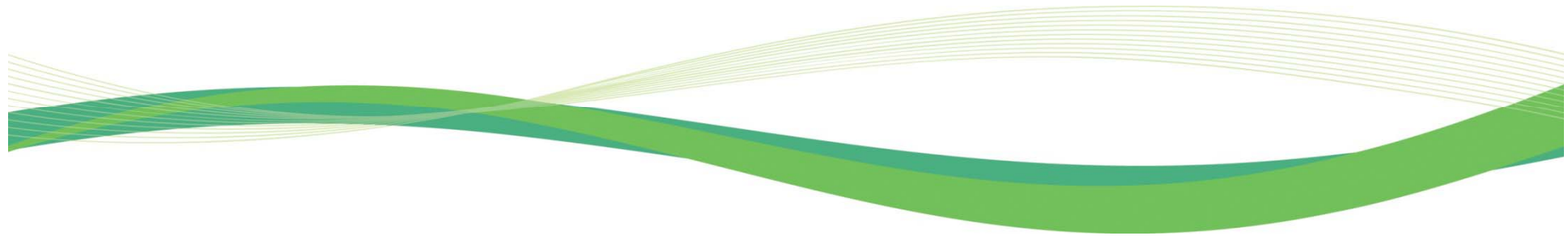
Maria Hickman
Stroud District Council
Accountable Manager NI187

Action for Affordable Warmth
Gloucestershire and South Gloucestershire



What is affordable warmth?

- The ability to heat your home to an adequate level for household comfort and health, without developing debt
- The lack of affordable warmth is known as ‘fuel poverty’.
- Households that need to spend 10% or more of their income for adequate warmth are experiencing fuel poverty.



The size of the problem

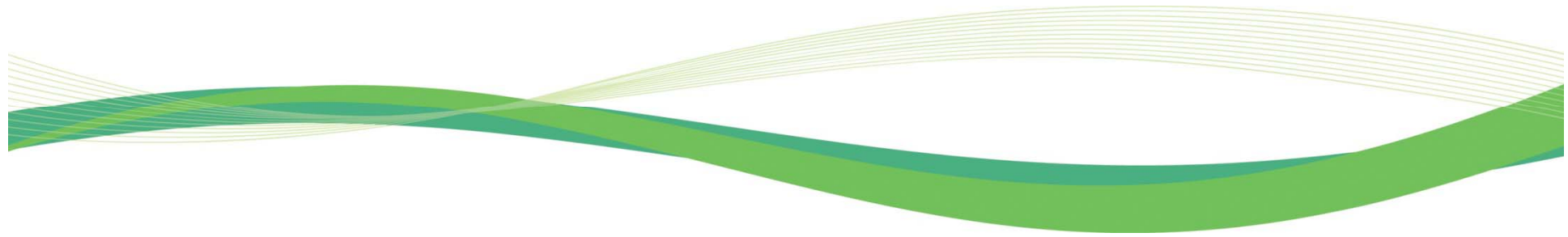
- NEA estimates that 19% of households in England in or risk of fuel poverty.
- South West 433,000, or 19.9% of all households
- Gloucestershire estimated over 60,000 households affected

Source: NEA September 2008



Affordable Warmth Partnership

- The Gloucestershire Affordable Warmth partnership has been in existence since 2001
- Eradication of fuel poverty and achieving affordable warmth for all.
- Review of the Affordable Warmth Strategy Summer 2008
- Full details of the Affordable Warmth Partnership and the Affordable Warmth Strategy can be found at www.swea.co.uk/AffordableWarmth/



The Affordable Warmth Partnership

- Members of the Partnership include a range of organisations
- The Partnership's work is most successful when members from the public, private and voluntary sectors work together.
- The Affordable Warmth Partnership works closely with the SHARE Social Housing Forum
- Reports directly to the Gloucestershire Environment Partnership.



List of Partner Organisations

- Gloucestershire Age Concern
- Citizens' Advice Bureaux
- Gloucestershire Primary Care Trust/ NHS
- Home Improvement Agencies
- Gloucestershire Rural Community Council
- Gloucestershire Strategic Partnership's
- Gloucestershire Country Council
- The Pension Service
- National Energy Action
- Cheltenham Borough Council
- Cotswold District Council
- Forest of Dean District Council
- Gloucestershire City Council
- South Gloucestershire Council
- Stroud District Council
- Tewkesbury Borough Council



Definition - National Indicator 187

- Proportion of households on income related benefits for whom a SAP energy assessment of their housing has been carried out
- Standard Assessment Procedure - SAP is the Government's recommended system for energy rating of dwellings.
- Proxy for fuel poverty in households of people claiming income based benefits, given the link between income poverty and fuel poverty
- **Low energy efficiency a SAP rating of less than 35**
- **High energy efficiency a SAP rating of 65 or more.**



NI 187 Targets (2009/11)

Targets	Baseline 2008/9	2010	2011
1% Reduction of vulnerable people living in homes with SAP less than 35	16.26%	16.17	16.09
1% improvement of vulnerable people living in homes SAP greater than 65	30.78%	30.94	31.10

Based on a annual random sample SAP survey of households inhabited by people claiming income based benefits – January 2009



NI 187 Delivery Plan



Action for Affordable Warmth
Gloucestershire and South Gloucestershire



NI 187 Delivery Plan

- The delivery plan has been developed in consultation with whole Partnership
 - Aim 1: Partnership and Strategies
 - Aim 2: Improve Energy Efficiency in all Housing
 - Aim 3: Provide Advice and Information
 - Aim 4: Identify and help people at risk of fuel poverty
- Links to NI 186 delivery plan



187 - Main challenges

- The indicator is statistically unsound
- Ensuring resources for fuel poverty work from Private Sector Housing Renewal allocation from Regional Housing Body, Local Authorities and NHS continues for:
 - Warm and Well
 - Local Authority SLA
 - Coordination of the AW Partnership



187 - Main challenges/opportunities

- Project funding to develop new projects to tackle:
 - Hard to Treat Properties
 - Private Sector Landlords
- Ensuring links to agendas of other blocks are recognised e.g.
 - Affordable Housing
 - Decent Homes
 - Social Housing
 - Health and well being (EWD)
 - Older people



187 - Main challenges/opportunities

- LI19/LAA grant reward funding used for sustainable energy and affordable warmth
- Build on excellent partnership approach of AWP that has and can result in real improvements for people
- Fuel Poverty included in Gloucestershire's Community Strategy 10 year plan



Gloucestershire Affordable Warmth Partnership

Kaye Welfare
Severn Wye Energy Agency
Chair Affordable Warmth Partnership

Maria Hickman
Stroud District Council
Accountable Manager NI187

Gloucestershire Affordable Warmth Strategy
www.swea.co.uk/AffordableWarmth/

Action for Affordable Warmth
Gloucestershire and South Gloucestershire

Aim 1: Partnership and Strategies

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
1.1	To ensure our partnership involves all relevant organisations and engages with other partnerships.					
1.1.1	Organise meetings annually of the Affordable Warmth Partnership (AWP) and of the Social Housing Action to Reduce Energy Consumption (SHARE)	6 meetings annually	Chair of the AWP (Kaye Welfare)	Members of AWP and members of SHARE forum	Affordable Warmth Coordinator Debbie Hewett (Sustainable Energy Officer Stroud District Council) SWEA LA/RSL SLA	March 2010 March 2011
1.2	To ensure all relevant strategies acknowledge issues that relate to affordable warmth					
1.2.1	Encourage all AWP partners to annually review their business plans to ensure due regard is given to NI 187 issues	Annual review by all partners of their corporate business plans	NI 187 Lead Officer (Maria Hickman)	Members of AWP	Officer time SWEA LA/RSL SLA	March 2010 March 2011
1.2.2	Review the AWP delivery plan annually and amend as appropriate	Annual review of the AWP delivery plan	Chair of the AWP (Kaye Welfare)		Officer time SWEA LA/RSL SLA	March 2010 March 2011

Aim 1: Partnerships and Strategies

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
1.3	To access funding and other resources from key partners					
1.3.1	Private Sector Housing Managers Strategic Group will make a bid to the SW Regional Housing Body (through GOSW)	To obtain funding to continue fuel poverty related activity in County	Maria Hickman (Chair Private Sector Housing Managers Group)	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Officer Time, Regional Specified Capital Grant Funding for Private Sector Housing Renewal	October 2009 October 2010
1.3.2	Deliver exemplar homes project focussing on hard to treat homes	Submit a bid to SWRIEP for £360,000 capital to fund Target 2050 exemplar homes project to be established across the County. 20 exemplar homes.	Maria Hickman Private Sector Housing Manager Stroud District Council	SWEA Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Officer time in kind, plus £360,000 from SWRIEP, SWEA project time £10,500 Cheltenham Borough Council £10,500 Cotswold District Council £10,500 Gloucester City Council £10,500 Stroud District Council	October 2009 March 2011
1.3.3	Working with SHARE forum to identify social housing providers who are allocating funds for stock improvement and to promote the installation of energy efficient measures as part of the improvements.	Record information carried out and Report on Activity to AW partnership	David Steels Private Sector Housing Manager Tewkesbury Borough Council	Members of SHARE forum	Officer Time, Social Housing Providers Funding. SWEA RSL SLA	February 2010

Aim 1: Partnerships and Strategies

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
1.4	To encourage others to use the principle that homes must be affordable to run, not just to buy or rent					
1.4.1	To present the NI 187 delivery plan to the 5 themed partnerships of the Gloucestershire Conference.	5 presentations	Kaye Welfare /Maria Hickman		Officer time SWEA LA SLA	March 2011
1.4.2	To attend the Core Housing Strategy Group meeting to update the group on NI 187 delivery plan –	1 meeting	David Steels Private Sector Housing Manager Tewkesbury Borough Council		Officer time	December 2009
1.4.3	Each AWP district representative to disseminate presentation to members /district LSP's	Presentations to 8 meetings per annum	NI 187 Lead Officer (Maria Hickman)	SWEA Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Officer and member time SWEA LA SLA	March 2010 March 2011

Aim 2: Improve Energy Efficiency in all Housing

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
2.1	To work together to collect and make use of data on the energy efficiency of homes					
2.1.1	Establish a start and finish group to develop recommendations on data collection and analysis. Link to Warm and Well, Warmfront, Social Housing data and 186 data collection	Report on data collection methods for Gloucestershire	David Steels Private Sector Housing Manager Tewkesbury Borough Council	Members of AWP	Officer time, SWEA Warm and Well and LA and RSL SLA	March 2010

Aim 2: Improve Energy Efficiency in all Housing

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
2.2	To improve energy efficiency in existing housing					
2.2.1	Install Energy Efficient Retrofit measures through Warm and well scheme <i>(186 delivery Plan Action 2)</i>	To report on the number of homes improved under the Warm and Well scheme 2009/10 2,929 homes improved 2010/11 3,500 homes improved	Matt Matheou Warm & Well Scheme Manager SWEA	SWEA Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council Domestic & General Insulation Contractors	Officer time SWEA Warm and Well	March 2011 Quarterly progress reports to Steering Group
2.2.2	Develop a project to work with private sector tenants to improve energy efficiency awareness and reduce energy costs	Develop 1 project	Maria Hickman (Chair Private Sector Housing Managers Group)	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA	Staff time £1,000 from Countywide Landlords forum SWEA LA SLA	March 2010
2.2.3	Deliver exemplar homes project focussing on hard to treat homes	Submit a bid to SWRIEP for £360,000 capital to fund Target 2050 exemplar homes project to be established across the County. 20 exemplar homes.	Maria Hickman Private Sector Housing Manager Stroud District Council	SWEA Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Officer time in kind, plus £240,000 from SWRIEP SWEA project time £10,500 Cheltenham Borough Council £10,500 Cotswold District Council £10,500 Gloucester City Council £10,500 Stroud District Council	October 2009 March 2011
2.2.4	Assess potential of the Community Sustainable Energy Programme and develop proposal for Gloucester (CSEP)	Submit bid to CSEP for project for Gloucester City and update AW Partnership	Stephen McDonnell Sustainable Energy Officer Gloucester City Council	Gloucester City Council	Officer time	December 2009

Aim 2: Improve Energy Efficiency in all Housing

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
2.3	To involve private landlords					
2.3.1	Review Rent Warm Rent Well activity - Warm and Well steering Group	Improve 30 private rented homes per annum through Rent Warm Rent Well	Chair Warm & Well Steering Group (Maria Hickman)	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA	Warm & Well funding	December 2009
2.3.2	Attend the annual Gloucestershire Landlords Forum to promote Rent Warm Rent Well activity grants	Engage with 30 landlords give information on Rent Warm Rent Well	Matt Matheou Warm & Well Scheme Manager SWEA	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA	Warm & Well funding	September 2009 September 2010
2.3.3	Develop an accreditation scheme for Landlords with emphasis on upgrading property EPCs	Improve 30 Private rented sector homes	Mark Nelson Private Sector Housing Manager Cheltenham Borough Council	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Project bid submitted to Regional Housing Body for Private Sector Renewal funding for 2010/11.	March 2011

Aim 2: Improve Energy Efficiency in all Housing

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
2.4	To involve Registered Social Landlords					
2.4.1	Reduce the instance of fuel poverty in social rented sector and identify potential for cross tenure projects	Produce a report on the activity carried out under RSL Service level agreement with SWEA.	Gilda Costley SWEA	Members of SHARE forum	Officer time SWEA RSL SLA	May 2010
2.4.2	Work with SHARE Housing forum to develop opportunities for them to deliver on NI 187 and Affordable Warmth targets	Private Sector Housing officer attend two SHARE forums per annum. AWP instigate feedback from and to SHARE Housing Forum permanent representative attend	David Steels Private Sector Housing Manager Tewkesbury Borough Council Gilda Costley SWEA	Members of SHARE forum	Officer time SWEA RSL SLA	March 2011

Aim 2: Improve Energy Efficiency in all Housing

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
2.5	To promote a high standard of energy efficiency in newly built homes					
2.5.1	Develop a working relationship between the AWP and the Housing Strategy Group regarding the Group's activities.	Improve energy efficiency in new built affordable homes for vulnerable groups. Identified need of 2504 per annum	Chair AWP (Kaye Welfare)	Maria Hickman (Chair Private Sector Housing Managers Group) Pippa Stroud (Chair Housing Strategy Group)	Officer time, SWEA local authority SLA	March 2010
2.5.2	Develop the potential of AWP working with CHSG	Develop 1 joint project	Chair AWP (Kaye Welfare)	Maria Hickman (Chair Private Sector Housing Managers Group) Pippa Stroud (Chair Housing Strategy Group)	Officer time, SWEA LA SLA	April 2010
2.5.3	Ensure Affordable Warmth included in the Gloucestershire Housing Opportunities Strategy	Affordable Warmth Partnership responds to consultation on Gloucestershire Housing Opportunities Strategy	Chair AWP (Kaye Welfare)	Maria Hickman (Chair Private Sector Housing Managers Group) Pippa Stroud (Chair Housing Strategy Group)	Officer time, SWEA LA SLA	March 2010

Aim 3: Provide Advice and Information

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
3.1	To maintain a co-ordinated approach to energy advice provision relevant to local needs					
3.1.1	To ensure the continued delivery of the LA's energy advice annual SLA with SWEA.	36 manned stands 60 presentations 12 training sessions 60 home visits to private home owners 4 Affordable Warmth meetings	Barbara Moreton SWEA	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	£10,000 per annum per each of the six Gloucestershire authorities (SWEA LA SLA)	March 2009 March 2010
3.1.2	To ensure the continued delivery of the RSLs energy advice annual SLA with SWEA.	100 home visits to tenants 30 manned stands 30 presentations 30 training sessions for staff 3 case studies 4 SHARE forum meetings	Gilda Costley SWEA	Gloucester City Homes Stroud District Council Cheltenham Borough Homes Fosseway Living Severnvale Housing Society Gloucestershire Housing Association	SWEA RSL SLA £53,000 per annum	March 2009 March 2010

Aim 3: Provide Advice and Information

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
3.2	To integrate income maximisation and energy advice services					
3.2.	Undertake briefings 1 sessions for frontline staff in LA's advising on benefits	2 sessions per annum	Kaye Welfare SWEA	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA	Officer time SWEA Warm & Well funding, LA SLA ,	March 2010 March 2011
3.2.	Develop referral 2 mechanisms between Warm and Well and benefit maximisation	50 referrals to relevant organisations	Matt Matheou Warm & Well Scheme Manager SWEA	AW Partnership SWEA Department of Work and Pensions	Officer time, Warm & Well funding, Energy Ambassadors project, GLOUCESTERSHIRE NHS	March 2010 March 2011

Aim 3: Provide Advice and Information

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
3.3	To train key people to provide advice					
3.3.1	Undertake training sessions for key people- e.g. village agents, CAB, Age Concern and other relevant staff.	8 training sessions	Affordable Warmth Coordinator Debbie Hewett (Sustainable Energy Officer Stroud District Council)	Members of AWP, SHARE Housing Forum	Officer time, Energy Ambassadors project, GLOUCESTERSHIRE NHS, SWEA LA and RSL SLA	March 2011
3.3.2	Work with the NHS Gloucestershire in training key community workers in areas of deprivation in Gloucester and Cheltenham	20 health and social care workers trained	Di Billingham GLOUCESTERSHIRE NHS	Gloucestershire NHS, SWEA, Gloucester City Council, Cheltenham Borough Council	SWEA Energy Ambassadors project, NHS,	March 2011

Action for Affordable Warmth

Gloucestershire and South Gloucestershire

Aim 3: Provide Advice and Information

(Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
3.4	To make advice accessible to all					
3.4.1	Promoting the use of EST freephone number and website by marketing activities in partnership with Warm and Well, EST and LA SLA's. <i>(Links to NI 186 delivery plan action 1 and target).</i>	2009/10 12,500 households advised 120 home visits 2010/11 17,500 households advised 150 home visits	Kaye Welfare SWEA	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA EST	Officer time, Local Authority SLA, Warm & Well, EST Advice Service	March 2010 March 2011
3.5	To communicate national data and campaigns locally					
3.5.1	Identify opportunities to promote national campaigns locally, i.e. Warm Front and EST and NEA.	2 campaigns per annum promoted locally	Chair of AWP (Kaye Welfare)	Members of AWP	Officer time, ESTAC, Warm Front, Warm & Well, SWEA LA SLA	March 2010 March 2011

Aim 4: Identify and help people at risk of fuel poverty

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
4.1	To maintain and develop existing Gloucestershire Warm and Well referral systems					
4.1.1	Ongoing Warm & Well marketing and management via the Warm & Well Steering Group	Develop annual marketing plan to encourage 5% increase on 2008/9 figures (8,713 enquires to scheme) 2009/10 referrals to W&W 9,150 2010/11 referrals to W&W 9,600	Matt Matheou Warm & Well Scheme Manager SWEA	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council SWEA AW Partnership	Warm & Well	March 2010 March 2011
4.2	To identify those at risk of fuel poverty					
4.2.1	Analyse survey data to identify opportunities to target homes at greatest risk and report back to the AWP the outcome	Carry out annual sample survey of those on means tested benefit to establish SAP rating. Report results to CLG, GOSW and AWP	NI 187 Lead Officer (Maria Hickman)	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Local Authority	March 2010 March 2011

Aim 4: Identify and help people at risk of fuel poverty (Continued)

	Action	Target	Lead Officer	Delivery Partners	Resources	Delivery Date
4.3	To target the homes which present the greatest risk of fuel poverty					
3.3.1	Improve the SAP rating in line with 187 target	1% Reduction of vulnerable people living in homes with SAP less than 35 from 2009 Baseline	NI 187 Lead Officer (Maria Hickman)	Cheltenham Borough Council Cotswold District Council Forest of Dean District Council Gloucester City Council Stroud District Council Tewkesbury Borough Council	Local Authority SWEA LA and RSL SLA Warm and Well Gloucestershire NHS AW Partnership members	March 2010 March 2011
4.4	To provide the enhanced support and information required to help those in most need					
4.4.1	Annual review of the NI 187 and AWP delivery plan to ensure all actions support those at greatest risk and in most need	Annual review	Chair AWP (Kaye Welfare)	Members of AWP	Officer time	June 2010 June 2011
	Attend flu clinics and community based events	10 per annum	Matt Matheou Warm & Well Scheme Manager SWEA	SWEA	Local Authority SLA, Gloucestershire NHS, Warm & Well	March 2010 March 2011